

20 Washington State DOL Offices Now Offer ATMs

Peregrin Financial Technologies Provides Washington State with ATMs at No Cost

Peregrin Financial Technologies, one of the Northwest's premier ATM suppliers, recently installed automated teller machines (ATMs) in 20 Washington State Department of Licensing (DOL) locations — at no cost to the state of Washington.

The DOL offices currently only accept cash or checks for transactions conducted in person. ATMs provide DOL consumers with easy access to cash; which means faster service, reduced lines and wait times. If customers come in without enough cash or a checkbook on hand they no longer have to leave the DOL office and then return to wait in line again; they can simply go to the ATM and obtain the cash that they need.

In 2007, Washington DOL management launched a pilot program with Peregrin to install Triton ATMs in the lobbies of a few offices. The pilot program came about after customers and staff suggested that management put ATM machines in the offices to allow customers to get the cash they need and to be able to complete their transactions in one trip.

After successful customer feedback to the pilot placements, the DOL recently contracted with Peregrin to roll out US-manufactured Triton RL2000 ATMs at 20 of the 68 DOL locations across the state. **“Our trail of ATMs in our offices is going really well and many customers seem to appreciate having a payment option close at hand when they arrive at our offices without enough cash or a checkbook,”** said **DOL spokesman Brad Benfield.**

“Contrary to many past predictions we will never be a cashless society although we are moving in that direction,” says Sam Bosch, President of Peregrin Financial Technologies. Consumers are increasingly becoming more comfortable making payments of all kinds with “plastic”. The ATMs in the DOL offices are just an extension of what is now occurring daily in grocery stores, restaurants and department stores.”

The Triton RL2000 ATMs were chosen for the DOL project because of their functionality, compact footprint, reliability and ease of service. Washington DOL field offices currently offering ATM services include: Bellevue, Bellingham, Bremerton, Everett, Hoquiam, Kelso, Kennewick, Kent, Lynnwood, Moses Lake, Mt. Vernon, Parkland, Puyallup, Renton, Smokey Point, Tacoma, Union Gap, Vancouver and Wenatchee.

